

| THENE     PROVIDERS     PROVIDER     PROVIDER     PROVIDERS     PROV  |                               | atient: Cons | FLAGGED    | FLAGGED                  | CLAIMS     | % OF CLAIMS    | PAID TO FLAGGED      |                |              |
|---|-------------------------------|--------------|------------|--------------------------|------------|----------------|----------------------|----------------|--------------|
| Moder Abuse     310     114     111     113.13.779     7%     55.500,270.46     56.450,277.46     56.450,277.46     56.450,277.46     76.450,277.46   | THEME                         | PROVIDERS    |            |                          |            |                |                      | PAID EXPOSURE  | CAMPAIGN     |
| Upcoding 5/5 1/8 1/8 1/8.33.377 9% 56.450.272.46 0.403.272.46   Provider Insights   Top Billing Providers of Engling Providers of Speciality   Engling Providers of Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4">Colspan="4"Colspan="4">Colspan="4"Colspan=  |                               |              |            |                          |            |                |                      |                | N/A          |
| Provider Insights<br>Top Billing Providers gradients and a statustion of Movines and a statustion of Movines and a statustic of Atlanta and atlanta and a statustic of Atlanta and |                               |              |            |                          |            |                |                      |                |              |
| Top Billing Troviders     Interest of the second providers of provider by Paid Exposure     Interest of the second provider by Paid Exposure     Interesecond provider by Paid Exposure     I  | Upcoding                      | 525          | 198        | 198                      | 19,133,979 | 9%             | \$84,500,270,40      | \$8,450,027.04 |              |
| BitLING PROVIDES REMERSING PROVIDES REMERSING PROVIDES   Family Medicine Speciality 130 55   Family Medicine Speciality 130 65   Family Medicine Speciality 130 61   Orthopedics Medicine, Atlanta 60 61   Family Speciality 73 12   Family Medicine Medicine, Atlanta 64 33   Family Medicine 61 27  | Provider Insights             |              |            |                          |            |                |                      |                |              |
| BitLine Provides Resetting Provides Resetting Provides   Family Medicine Specialty 130 95   Family Medicine Centre of Atlanta 90 61   Orthopedics Medicine, Atlanta 84 33   Family Medicine Specialty 73 12   Family Medicine 61 27   | Top Billing Providers 🛛       |              |            |                          |            | Billing Provid | der by Paid Exposure | e 🗹            |              |
| Family Medicine, Atlanta     00     61       Orthopedics Medicine, Atlanta     60     61       Orthopedics Medicine, Atlanta     64     33       Family Speciality     73     12       Family Mealth     61     27  | BILLING PROVIDER              | RENDERING    | PROVIDERS  | FLAGGED<br>RENDERING PRO | IDERS      |                |                      |                |              |
| Orthopedics Medicine, Atlanta     8.4     33       Family Speciality     73     12       Family Speciality     73     12       Family Health     6.1     27   |                               |              |            |                          |            |                |                      |                |              |
| Orthopedics Medicine, Atlanta     8.4     33       Family Specialty     73     12       Family Health     6.1     27  | Family Medicine Center of Atl | anta 9       | 0          | 61                       |            |                |                      |                |              |
| Family Reality     73     12       Family Health     61     27       All Flagged Provider     State     State       Store 10:1 rows per Auge & < C Nov. Page 1: host 2     DETECTION CATEGORY     PEED REPORT       Gamme, Net     2355/261     Gamme, Net     Bitling Provider     DETECTION CATEGORY     PEED REPORT     TOTAL AMOUNT PR       Gamme, Net     2355/261     Gamme, Net     Bitling Provider     DetEction Category     PEED REPORT     StateGory 04     S120/95.4  |                               |              | 1          | 33                       |            |                |                      |                |              |
| Family Health 6.1 27   All Flagged Provider<br>Stern 10 5 (non persage < Chron Pags 1 (not 2))  |                               |              | 1          | 12                       |            |                |                      |                |              |
| All Flagged Provider<br>Stew 10 2 [memprage < Cho Page 1 text)<br>RENGERING PROVIDER NAME PROVIDER NOT EILLING PROVIDER DETECTION CATEGORY PEER GROUP > PAID EXPOSURE TOTAL AMOUNT PA<br>Genera, Net 22582253 Genera, Net Notificer Name @ @ @ @ @ @ @ Station 27.04 S105,975.4   |                               |              |            |                          |            |                |                      |                |              |
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|   | RENDERING PROVIDER NAME       | PROVIDER N   | PI BILLING | S PROVIDER               | DETECTI    | ON CATEGORY    | PEER GROUP 👻         | PAID EXPOSURE  |              |
| Moore, Alan 234857481 Earrily Mcdicine, Spity Mcdiffer Abuse Ref Ref St, 450,027.04 \$120,995.54  | Gaiman, Neil                  | 234857481    | Gaiman,    | Gaiman, Neil             |            | difier Abuse   | Peds MW Rur          | \$8,450,027.04 | \$120,995.54 |
|   | Moore, Alan                   | 234857481    | Earnily M  | v Medicine, Splty Mo     |            | filier Abuse   | Peds Rur             | \$8,450,027.04 | \$120,995.54 |

## AI DRIVEN PROVIDER EDUCATION BRINGS DOWN COSTS PRE-CLAIM

Provider Scope is the only provider education platform that delivers significant medical cost savings without creating provider abrasion. Codoxo offers a unique combination of early intervention paired with a dedicated provider education portal to bring down costs pre-claim submission.

# **Reduce Provider Abrasion with Increased Savings**

AI-Driven Provider Education for Healthcare Payment Integrity Teams

## COMPREHENSIVE & PROACTIVE AI-DRIVEN PROVIDER EDUCATION

Codoxo's AI analyzes exponentially more codes than traditional methods across both professional and facilities/institutional claims. By comprehensively analyzing all codes for detection, Provider Scope identifies previously undetectable emerging coding issues and evaluates complex code sets. Coding guidance is delivered through easy-to-interpret comparative charts highlighting specific coding usage that may indicate inaccuracies.

## PROVIDER PORTAL FOR SELF-MONITORING, PEER-TO-PEER COMPARISON & COMMUNICATION

A co-branded portal offers providers a clear comparison of their coding practices against those of peers. Easy to understand performance charts allows providers to quickly take action to improve compliance and coding and billing performance and gain access to relevant policy information.

## **KEY FEATURES**

## AUTOMATED & CUSTOMIZED PROVIDER EDUCATION PROGRAMS

Using Provider Scope, healthcare payers can create automated education campaigns for flagged providers. Custom campaigns allow payers to outreach to providers through preferred communication channels including the web portal, email, fax, and letters. This outreach informs them of their coding patterns, explains how they were identified as outliers, and provides information to improve claim accuracy while linking to relevant medical policy information. Post outreach reporting informs payers of successfully coding accuracy improvement and offers the ability to re-engage providers as needed.

## DEDICATED SUPPORT

Providers have access to certified coding staff to provide best practices and discuss provider billing behavior and patterns.

# PROVIDER POLICY CHANGE NOTIFICATION

Providers frequently face challenges in adapting to changes in medical policies, particularly regarding their claims. Additionally, healthcare payers may delay notifying providers of these policy changes due to concerns about potential abrasion. Codoxo addresses this issue by identifying the providers affected by policy changes and proactively guiding them in understanding the implications. This support helps ensure their coding remains compliant and minimizes disruptions to their payments.

# ONGOING PROGRAM MONITORING & REPORTING

Payers can employ strategies such as alerts and continuous follow-ups to maintain engagement, awareness, and compliance among providers. Provider Scope offers detailed comparative reports on program performance and side-by-side charts, providing payers with transparent insights into the overall effectiveness of their programs.

## **AI-Powered Provider Scope**

## PROACTIVELY COLLABORATE WITH PROVIDERS TO MAXIMIZE CODING ACCURACY AND INCREASE SAVINGS

Improve payment integrity while maintaining positive relationships with providers with Provider Scope. Codoxo's approach to provider education delivers an innovative solution, leveraging AI to identify savings, enhance compliance, and foster provider engagement—all while minimizing provider abrasion.

## **KEY BENEFITS**

#### ACHIEVE MORE ACCURATE PAYMENTS AND REDUCE OVERPAYMENTS ACROSS MORE THEMES

Ongoing and automated provider education paired with pre-claim monitoring allows providers to address non-compliant behavior earlier in the payment cycle, ensuring more accurate claim submissions across the payment lifecycle. Codoxo's AI has the ability to analyze exponentially more themes than traditional solutions for increased identification of overpayment.

### CREATE TRANSPARENCY BETWEEN PAYERS AND PROVIDERS

Payers and providers gain access to the same views into the data for clear transparency into performance and coding methodologies.

## **REDUCE PROVIDER ABRASION**

Providers and payers can proactively monitor and improve coding accuracy while avoiding lengthy audits and delayed payments that lead to provider abrasion. Through a self-service portal, providers can access trends and peer-to-peer comparisons to ensure their coding and billing practices are compliant and quickly change behavior to improve payment accuracy and avoid payment delays.

## ENABLE PROVIDER SELF-SERVICE

Providers are empowered to access coding accuracy insights and relevant medical policy information for ongoing monitoring each quarter to avoid burdensome audits.

### SPEED TO IMPLEMENTATION, DETECTION & INSIGHTS

Provider Scope can be implemented in weeks instead of months. Codoxo's proprietary algorithm uses a combination of rules and artificial intelligence to identify coding accuracy issues quickly. Our self-learning AI delivers rapid insights into areas of opportunity via an intuitive user-friendly interface used by for a holistic view of provider performance across the network.

## **BECOME A TRUSTED RESOURCE TO PROVIDERS**

Be a trusted resource for providers by providing data and additional insights to help them improve their coding accuracy.

## **Provider Scope Advantage**



40% reduction in overpayments



Up to 30% reduction in audits



Average Cost Avoidance \$8-\$12 PMPY

|     | 111         |
|-----|-------------|
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| -1) | 121         |
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As fast as 8-12 week rollout

