



AI DRIVEN PROVIDER EDUCATION BRINGS DOWN COSTS PRE-CLAIM

Provider Scope is the only provider education platform that delivers significant medical cost savings without creating provider abrasion. Codoxo offers a unique combination of early intervention paired with a dedicated provider education portal to bring down costs pre-claim submission.

Reduce Provider Abrasion with Increased Savings

AI-Driven Provider Education for Healthcare Payment Integrity Teams

KEY FEATURES

COMPREHENSIVE & PROACTIVE AI-DRIVEN PROVIDER EDUCATION

Codoxo's AI analyzes exponentially more codes than traditional methods across both professional and facilities/institutional claims. By comprehensively analyzing all codes for detection, Provider Scope identifies previously undetectable emerging coding issues and evaluates complex code sets. Coding guidance is delivered through easy-to-interpret comparative charts highlighting specific coding usage that may indicate inaccuracies.

PROVIDER PORTAL FOR SELF-MONITORING, PEER-TO-PEER COMPARISON & COMMUNICATION

A co-branded portal offers providers a clear comparison of their coding practices against those of peers. Easy to understand performance charts allows providers to quickly take action to improve compliance and coding and billing performance and gain access to relevant policy information.

AUTOMATED & CUSTOMIZED PROVIDER EDUCATION PROGRAMS

Using Provider Scope, healthcare payers can create automated education campaigns for flagged providers. Custom campaigns allow payers to outreach to providers through preferred communication channels including the web portal, email, fax, and letters. This outreach informs them of their coding patterns, explains how they were identified as outliers, and provides information to improve claim accuracy while linking to relevant medical policy information. Post outreach reporting informs payers of successfully coding accuracy improvement and offers the ability to re-engage providers as needed.

DEDICATED SUPPORT

Providers have access to certified coding staff to provide best practices and discuss provider billing behavior and patterns.

PROVIDER POLICY CHANGE NOTIFICATION

Providers frequently face challenges in adapting to changes in medical policies, particularly regarding their claims. Additionally, healthcare payers may delay notifying providers of these policy changes due to concerns about potential abrasion. Codoxo addresses this issue by identifying the providers affected by policy changes and proactively guiding them in understanding the implications. This support helps ensure their coding remains compliant and minimizes disruptions to their payments.

ONGOING PROGRAM MONITORING & REPORTING

Payers can employ strategies such as alerts and continuous follow-ups to maintain engagement, awareness, and compliance among providers. Provider Scope offers detailed comparative reports on program performance and side-by-side charts, providing payers with transparent insights into the overall effectiveness of their programs.

AI-Powered Provider Scope

PROACTIVELY COLLABORATE WITH PROVIDERS TO MAXIMIZE CODING ACCURACY AND INCREASE SAVINGS

Improve payment integrity while maintaining positive relationships with providers with Provider Scope. Codoxo's approach to provider education delivers an innovative solution, leveraging AI to identify savings, enhance compliance, and foster provider engagement—all while minimizing provider abrasion.

KEY BENEFITS

ACHIEVE MORE ACCURATE PAYMENTS AND REDUCE OVERPAYMENTS ACROSS MORE THEMES

Ongoing and automated provider education paired with pre-claim monitoring allows providers to address non-compliant behavior earlier in the payment cycle, ensuring more accurate claim submissions across the payment lifecycle. Codoxo's AI has the ability to analyze exponentially more themes than traditional solutions for increased identification of overpayment.

CREATE TRANSPARENCY BETWEEN PAYERS AND PROVIDERS

Payers and providers gain access to the same views into the data for clear transparency into performance and coding methodologies.

REDUCE PROVIDER ABRASION

Providers and payers can proactively monitor and improve coding accuracy while avoiding lengthy audits and delayed payments that lead to provider abrasion. Through a self-service portal, providers can access trends and peer-to-peer comparisons to ensure their coding and billing practices are compliant and quickly change behavior to improve payment accuracy and avoid payment delays.

ENABLE PROVIDER SELF-SERVICE

Providers are empowered to access coding accuracy insights and relevant medical policy information for ongoing monitoring each quarter to avoid burdensome audits.

SPEED TO IMPLEMENTATION, DETECTION & INSIGHTS

Provider Scope can be implemented in weeks instead of months. Codoxo's proprietary algorithm uses a combination of rules and artificial intelligence to identify coding accuracy issues quickly. Our self-learning AI delivers rapid insights into areas of opportunity via an intuitive user-friendly interface used by for a holistic view of provider performance across the network.

BECOME A TRUSTED RESOURCE TO PROVIDERS

Be a trusted resource for providers by providing data and additional insights to help them improve their coding accuracy.

Provider Scope Advantage



40% reduction in overpayments



Up to 30% reduction in audits



Average Cost Avoidance \$8-\$12 PMPY



As fast as 8-12 week rollout